

Tier Two Customer Guidelines

- INSIDE - anyone eating or drinking inside must be from one household, plus up to one other if that person that is in their support bubble.
- OUTSIDE - Anyone eating or drinking outside must adhere to the rule of 6 – that means a maximum of 6 people from any households. Government guidelines stipulate that children and babies should be considered part of this maximum of 6.
- Customers are required to be eating a substantial meal with us if they wish to drink alcohol. Once that meal is finished, they are expected to finish any alcoholic drinks within a reasonable time frame and will not be able to order any more (alcoholic drinks)
- We consider a substantial meal to be at least a main course in the evening. At lunch time it could be something lighter such as a bowl of soup or a starter.
- Customers are not required to order food if they are just drinking soft drinks or hot drinks.
- Wedding and funeral parties are allowed inside the pub up to a maximum size of 15 and can include a mix of multiple households. Such parties do not need to practice social/physical distancing from each other but must adhere to all other guidelines that apply to other customers.
- Last orders for food and drink will be by 10pm, with all customers needing to vacate the pub by 11pm.
- All guests must remain seated both inside and outside, we will be providing table service throughout.
- Masks must be worn at all times when moving to and from your table.
- All guests are required to use the NHS track and trace on arrival.

**WHEN MAKING A RESERVATION, PLEASE ENSURE YOUR PARTY
IS WHOLLY COMPLIANT WITH THESE RULES.**